



“

Are you **scared** of getting infected? What do you do to protect yourself?”

“

I'm not scared but of course I keep the distance to customers. Furthermore, I wear a mask to protect myself and others and I wash my hands as often as possible.”





“What measures are applied in your supermarket to **protect** customers and employees?”

“We all got masks now and as you might know the **distance-keeping-marks**. We put a lot of trust in people that they are as responsible as we are and do their best. We don't limit the people inside the market as other supermarkets do.”





“Do all customers take the
rules serious?”

“**Most of them take it
serious** as we do. But there
are always a few which think
their opinion is the one and
only real one, some of them
you can tell whatever you
want and they still don't
follow instructions.”





“What is **bought in bulk**?
Are there **restrictions** and
are there problems with
people disregarding them?”

“It was mostly **flour and toilet paper** as well as hygienic articles.
But it already got better than few
weeks ago. We **limited the
amount of toilet paper** you can
buy. Some people got angry but at
least if they started to fight or discuss
we relegated them out of the market
that they couldn't buy anything. That
helped also to save nerves ;)”

