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What does your company usually **transport**? Has this changed with the current situation?”

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We transport pretty much everything apart from living animals and chilled goods. Main focus are **industrial goods** as steel, wood, and supplies for **automotive industry**. But also soap, animal feed or fabrics. Of course this changed with the pandemic and reduced work of automotive suppliers. If possible trucks supplying this sector are now used elsewhere.”





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Is there **more work** for you
and all your colleagues?

- Caused by all our online orders?”

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As a dispatcher, I have more to do
right now. Not only caused by increased
online retailing, but because **crossing
borders is restricted.**

Thus, the freight volume has to be
handled by German companies and
can't be given to external companies.

On the other hand, departments
connected with the automotive industry
have less volume to deal with.”

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Are any workers in your

company currently in “**Kurzarbeit***”? ”

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* The employment agency pays short-time allowance as compensation for employees currently working less hour resulting in a loss of earnings. This enables companies to continue to employ their workforce even in the event of a loss of orders.

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Yes, these are mostly **drivers carrying goods for specific companies**. When they are closed, no transportation is needed.

We tried to limit the amount of employees in “Kurzarbeit” with vacation, reduction of overtime or by putting them into another department.

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How do **you and your co-workers** feel? Are people stressed out or afraid of losing their job?”

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Our **daily work always includes some stress.** Accidents or breakdowns can't be foreseen. But of course we think about the development of the company and our jobs. Luckily the heads of the company are really forward-thinking and started to make changes even before the crisis. With new possibilities, nobody has to worry about their jobs right now.”





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Has Corona caused any **restrictions**
or special requirements in the
transport business?”

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Drivers need to follow hygiene
regulations and are mostly **not**
allowed to move freely
within factory grounds.
This also applies for external
persons in our location. But we offer
showers for external drivers, as
most truck stops are
currently closed.”





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How do you think will corona influence your work and the **work of your company in the future?**

Do you expect changes for example home office are kept?”

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Home office was already possible before the crisis and therefore was increased straight away. Further, we work in different shifts to reduce the amount of people which are in the company at the same time. This is highly accepted by the employees, as it helps to have time for family and kids. Many **tasks in our company can be done irrespectively of the time**, as no direct contact to clients is necessary. You can write mails at any time. These changes might be kept in the future.

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