

What does you company usually transport? Has this changed with the current situation?

We transport pretty much everything apart from living animals and chilled goods. Main focus are industrial goods as steel, wood, and supplies for automotive industry. But also soap, animal feed or fabrics.

Of course this changed with the pandemic and reduced work of automotive suppliers. If possible trucks supplying this sector are now used elsewhere.





Is there more work for you and all your colleagues?

- Caused by all our online orders?

As a dispatcher, I have more to do right now. Not only caused by increased online retailing, but because crossing borders is restricted.

Thus, the freight volume has to be handled by German companies and can't be given to external companies.

On the other hand, departments connected with the automotive industry have less volume to deal with.





Are any workers in your company currently in "Kurzarbeit*"?

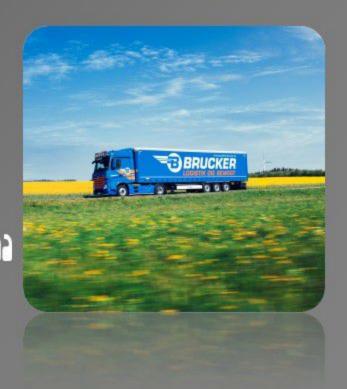
* The employment agency pays short-time allowance as compensation for employees currently working less hour resulting in a loss of earnings. This enables companies to continue to employ their workforce even in the event of a loss of orders.

Yes, these are mostly drivers

carrying goods for specific

companies. When they are
closed, no transportation is needed.

We tried to limit the amount of
employees in "Kurzarbeit" with
vacation, reduction of overtime or by
putting them into another
department.





How do you and your co-workers feel? Are people stressed out or afraid of losing their job?

Our daily work always
includes some stress. Accidents
or breakdowns can't be foreseen.
But of course we think about the
development of the company and our
jobs. Luckily the heads of the company
are really foreward-thinking and
started to make changes even before
the crisis. With new possibilites,
nobody has to worry about their jobs
right now.





Has Corona caused any restrictions or special requirements in the transport business?

Drivers need to follow hygiene regulations and are mostly not allowed to move freely within factory grounds.

This also applies for external persons in our location. But we offer showers for external drivers, as most truck stops are currently closed.





How do you think will corona influence your work and the work of your company in the future?

Do you expect changes for example home office are kept?

Home office was already possible before the crisis and therefore was increased straight away. Further, we work in different shifts to reduce the amount of people which are in the company at the same time. This is highly accepted by the employees, as it helps to have time for family and kids. Many tasks in our company can be done irrespectively of the time, as no direct contact to clients is necessary. You can write mails at any time. These changes might be kept in the future.

